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January 9, 2019

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd
Chief Clerk / Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia SC 29211

Re: South Carolina Disconnection Report for Service Terminations
Docket No. 2006-193-EG

Dear Ms. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, enclosed is Duke Energy Progress, LLC's ("DEP") South Carolina Disconnection Report of Service Termination for the period of October 2018 through December 2018. DEP provides the following data and information:

- Number of accounts whose service was disconnected, either voluntarily or involuntarily, including the reason therefore, during the application period.
- Number of accounts disconnected daily for those categories that are known to be involuntary disconnections, (*i.e.* nonpayment of bill of deferred payment agreement and fraud or tampering).
- Average duration of service interruption. DEP is able to capture data on the duration of the interruption provided it can be confirmed that the reconnect is in the same name and at the same premise as the disconnect.
- DEP's Residential Delinquent Account Disconnection Procedures is attached to the Disconnect Report filed on October 14, 2015 and was provided to the Office of Regulatory Staff.

Please contact me if you have any questions.

Sincerely,

Rebecca J. Dulin

Enclosures

cc: Parties of Record

Duke Energy Progress

Quarterly Report on South Carolina Involuntary Disconnects (Fourth Quarter 2018)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
October 2018	2231
November 2018	2014
December 2018	1068

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily and reason for termination:

October 2018			November 2018			December 2018		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	2	1	1	106	2	1		
2	4	1	2	75		2		
3	146	2	3			3	47	
4	95	2	4		1	4	111	1
5	91	2	5	102		5	73	
6			6	99		6	56	
7			7	149	2	7	79	2
8	149	1	8	84	1	8		
9	85	1	9	85	1	9		
10	60	1	10	1		10	6	2
11			11			11	2	1
12		1	12	1		12	3	1
13			13	152		13	78	1
14			14	159		14	86	1
15	115		15	132		15		
16	120		16	93	2	16		
17	176	2	17			17	7	2
18	140	1	18			18	2	4
19	74	1	19	72		19	1	
20			20	153	2	20	61	
21			21	71		21	2	
22	158		22			22		
23	131	2	23			23		
24	106	2	24			24		
25	125	2	25			25		
26	75	1	26	118		26	168	
27			27	118		27	1	
28			28	89		28	153	2
29	89		29	81	3	29		2
30	174	1	30	60		30		
31	90	2	31			31	113	

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills or for conditions on the customer's side of the point of delivery deemed by Duke Energy Progress ("DEP") to be dangerous to life or property. Totals were as follows:

Reason	October	November	December
Non payment	2205	2000	1049
Hazard	26	14	19

- 4) Average duration of involuntary terminations:

0.67 days (based on instances in which DEP can confirm that the reconnect is in the same name and at the same premise as the disconnect)

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

Document entitled "DEP Residential Delinquent Account Disconnection Procedures – South Carolina" was filed with the Public Service Commission of South Carolina on October 14, 2015 and provided to the Office of Regulatory Staff